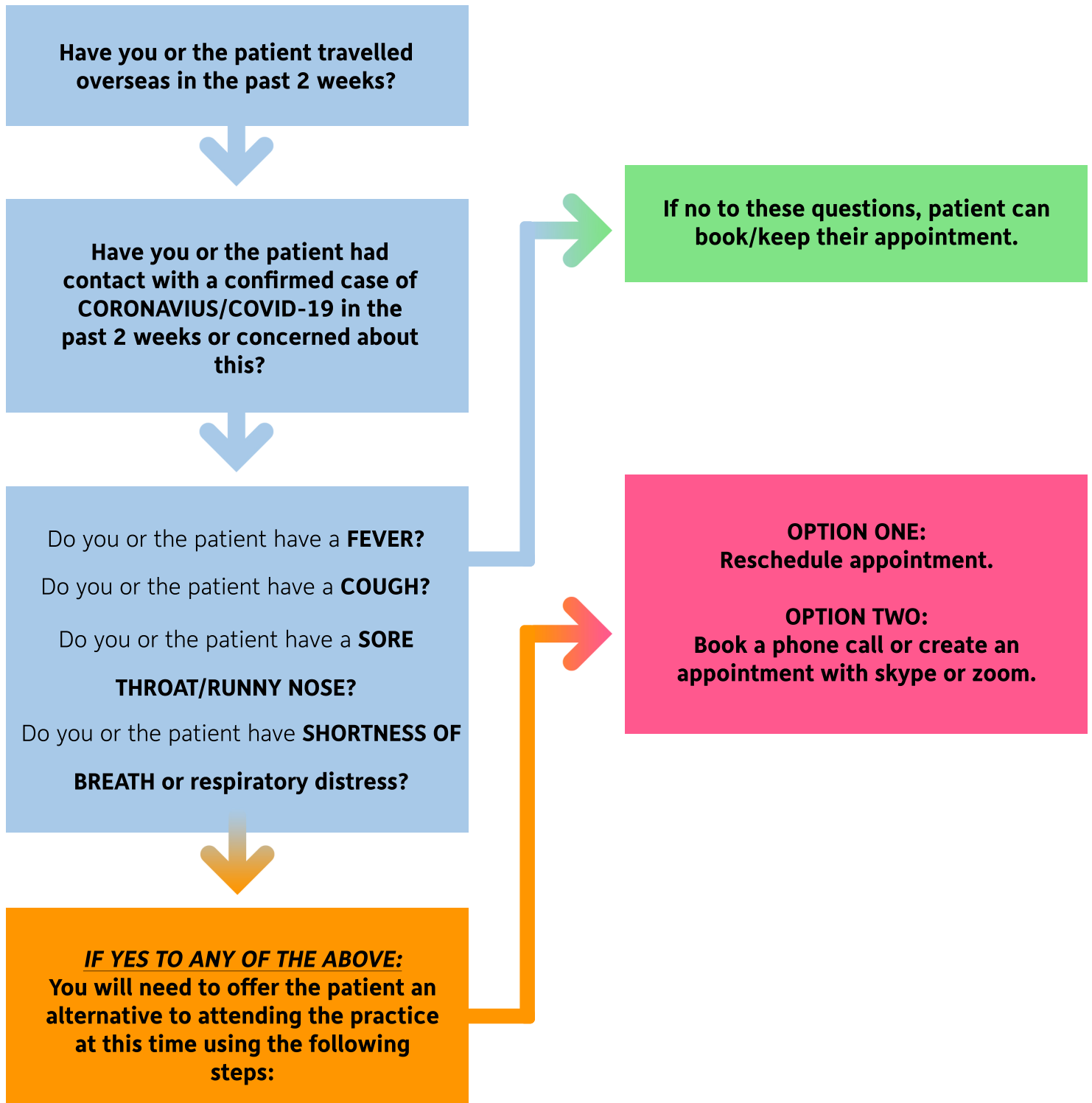




## Critical 6 Questions

Our staff will ask these questions in this order to minimize the impact of panic and miscommunication.





## Walk In Patients

Our staff will ask these questions in this order to minimize the impact of panic and miscommunication.

**Each Patient and Associated Others walking in to the practice needs to:**

Use the hand sanitiser on the reception counter

Our staff will ask you questions from the **Critical 6 Questions**

**If any of the questioning is positive:**

You will be asked to wait in your car or outside away from other people  
**until your doctor is ready to see you**



Check your **mobile number** is correct and let the receptionist  
know **your car model and colour**



**If you are visibly unwell and require urgent attention:**  
head directly to your nearest emergency department or call 000