

Critical 6 Questions

Our staff will ask these questions in this order to minimize the impact of panic and miscommunication.

Have you or the patient travelled overseas in the past 2 weeks?

Have you or the patient had contact with a confirmed case of CORONAVIUS/COVID-19 in the past 2 weeks or concerned about this? -

If no to these questions, patient can book/keep their appointment.

Do you or the patient have a **FEVER?** Do you or the patient have a **COUGH?**

Do you or the patient have a **SORE**

THROAT/RUNNY NOSE?

Do you or the patient have SHORTNESS OF

BREATH or respiratory distress?

IF YES TO ANY OF THE ABOVE: You will need to offer the patient an alternative to attending the practice at this time using the following steps:

OPTION ONE: Reschedule appointment.

OPTION TWO: Book a phone call or create an appointment with skype or zoom.



Walk In Patients

Our staff will ask these questions in this order to minimize the impact of panic and miscommunication.

Each Patient and Associated Others walking in to the practice needs to:

